

Forgiveness and Reconciliation in Family Mediation

Thursday, November 3th

Training in Elder Mediation *or* Comprehensive Mediation (which meets required criteria for FMC Certification)

Keynote Address at the **Canadian Museum for Human Rights**
www.humanrights.ca

\$325 EARLY BIRD FMC members (until September 15, 2016)
\$350 after September 15th, 2016
\$375 non-FMC member
\$175 Non profit/Student
Keynote Address included in cost
\$20 each Networking Breakfast
\$100 Elder Mediation Training & Evaluation
\$75 Family and Comprehensive Mediation Evaluation

Contact FMC for more information:
519-585-3118 or **1-877-FMC-2005**
Fax: 416-849-0643
fmc@fmc.ca
www.fmc.ca

Friday, November 4th at the Inn at the Forks

Networking Breakfast

Day One Training: Kenneth Cloke

Elements, Frontiers and Dangers of Dispute Resolution

- Two Levels and Attitudes Toward Danger
- The (Inner and Outer) Frontiers of Dispute Resolution
- Alternative Definitions of Conflict
- 10 Reasons Why We Get Stuck in Conflict
- The Crossroads of Conflict

The language of Conflict and Narrative Structure of Conflict Stories

- The Language of Conflict
- The Narrative Structure of Conflict Stories
- The Neurophysiology of Conflict and Resolution
- From Settlement to Resolution, Transformation and Transcendence
- What's at Stake in Divorce, Family, Marital, & Relational Conflicts?

Responding to Intense Emotions in Relational Conflicts

- Myths and Assumptions about Emotions
- The *Ground* of Anger, Fear, Pain, Guilt, and Grief
- Responding to Catastrophic Loss
- Exploring the Conflicts Within
- Building Bridges between Psychology and Mediation

Opening Heart-to-Heart Conversations

- Clues People Drop to Request Deeper Conversations
- Open-Hearted Interventions
- Thinking Fast and Slow: Intuition and How to Calibrate It
- Techniques for Forgiveness and Reconciliation
- Designing Rituals of Release, Completion and Closure

Conflict Coaching

Saturday, November 5th at the Inn at the Forks

Networking Breakfast

AGM at noon (No Cost)

Day Two Training: Kenneth Cloke

Mediating the Family Origins of Family Conflicts

- Family Systems and Dynamics
- Who, *Exactly*, is in Conflict?
- Intervention Points for Family and Divorce Disputes
- Techniques for Mediating Family Divorce Issues
- Gender, Age and Cultural Dynamics in Relational Conflict: Dyads Brainstorm and Report

Designing Heart-Based Conflict Resolution Systems

- The Role of Systems in Chronic Family and Relational Conflicts
- Designing Heart-Based Systems for Marital and Family Conflicts
- Mediating Prenuptial Agreements
- Marital and Relational Dispute Resolution
- Mediating Grief and Loss: 10 Ways to Say Goodbye

Small Group Application

Finding the Heart Space

Mediation Demonstration



Mr. Kenneth Cloke is a mediator, arbitrator, facilitator, coach, consultant and trainer specializing in communication and resolving complex multi-party disputes.