



Family Mediation Canada / Médiation Familiale Canada

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**Operations Managers Report  
Prepared for the 2015 FMC Annual General Meeting  
on Saturday, November 14, 2015**

I would like to start by wishing FMC a Happy 30<sup>th</sup> Anniversary. I am honoured that I have been an employee with FMC for 13 of those 30 years. I started as an Executive Assistant & Membership Services Coordinator and over the years my role has evolved to managing all operational aspects of the organization.

I would like to thank the membership and board of directors of FMC for the opportunity to serve as your Operations Manager. I am proud to witness the ongoing achievements that FMC accomplishes and the initiatives that FMC continues to undertake to improve the field of family mediation and our organization.

FMC's marketing efforts this year to gain new members and retain lapsed members have resulted in revenue of \$4,750.00 for the organization.

FMC continues to send out "News & Happenings", an email that informs our Members, about the news & training opportunities across the country.

I encourage our members to contact me with any suggestions for the organization that you believe FMC should focus on.

Family Mediation Canada is run by a strong board of directors and I have the privilege of working with them and the various committees who examine all relevant issues and development within their committee. You will hear from the committee chairs momentarily about this year's activities.

I would like to conclude by thanking our outgoing President, Tom Dart for his strong leadership over the last two years, I think I speak for everyone when I say that his dedication to FMC has truly inspired us all.

Respectfully Submitted,

Carrie Cekerevac  
Operations Manager  
Family Mediation Canada